



JOB DESCRIPTION

JOB TITLE: Supportive Services Counselor

Reports To: Director of Special Projects

Summary: Exponents Supportive Services Counselor positions are supported with grant funds from the NYC Department of Health & Mental Hygiene Play Sure 2.0 initiative. Support counselor jobs involve supporting individuals in becoming as independent as possible, participating in community activities, encouraging community membership, and helping individuals to meet personal goals. A support counselor's duties vary with the needs of the person served, but may include helping with household management, including finances; connecting people to community resources, such as social security or housing benefits; helping involve people in social, recreational, or religious activities; implementing and documenting goals and outcomes; and helping with medications and medical appointments. Support counselors are responsible for connecting participants with their communities, for being affirming to those served and respectful of their wants and needs, and for being communicative.

Supportive Services counselors must have a bachelor's degree in social work or a related field from an accredited university or 2 years of experience working within an HIV prevention program/organization and experience working with People Who Use Drugs (PWUD). Supportive Services counselors should have the ability to create positive, effective relationships with team members, clients, and family members. Supportive Services Counselors must have the ability to successfully relate to people of various ethnic and socioeconomic backgrounds and good organizational and follow-through skills. Excellent verbal and written communication skills are required. Supportive Services counselors must have the ability to work in a multi-cultural environment; proficiency in English is required.

Responsibilities include:

- Provides referrals to service navigation support for all individuals diagnosed HIV positive and those who test negative and require additional prevention support;
- Ensures referral services for HIV positive persons to appropriate Ryan White services;
- Advocates aggressively for clients to obtain the full range of needed services, includes entitlements, housing, social support and harm reduction/recovery



Improving health. Igniting hope. support services;

- Maintains and provides proper documentation for weekly/monthly reports;
- Attends case conferencing activities as scheduled;
- Completes special projects as assigned by the Executive Staff and/or Sr. Director of Programs & Development

Requirements

- HIV Testing/Results Dissemination training
- Familiarity with the GOALS framework for sexual health history questionnaire preferred
- Ability to engage with stigmatized, underrepresented communities utilizing a strengths-based, judgement-free framework.
- Excellent documentation and reporting skills
- Valid NYS Driver's License preferred

Salary

Mid \$30s

Individuals with lived experience with drug addiction, treatment, harm reduction and recovery support are encouraged to apply as are members of the LGBTNBQI communities.